

Conceal It Events Ltd

Terms and Conditions

Definitions

The 'Company' is Conceal It Events Ltd. Trading as Conceal It Events Ltd. The 'Hirer, your' is any person or company who hires or has agreed to hire Goods from the Company. 'Goods or equipment' means goods provided by the Company in accordance with the Company's standard Terms and Conditions of hire.

1. Property Ownership

1.1 All equipment and hire items are the property of Conceal It Events Ltd and remains so at all times throughout your hire.

1.2 By accepting these terms and conditions, the hirer agrees that they are always solely responsible for the hire items throughout the hire, from the set up to collection of the items from the company.

2. Payment Terms

2.1 A non-refundable deposit of 30% is due upon booking. Your items are not reserved for you until the deposit has been accepted by the company. You will receive confirmation of booking and receipt of your deposit payment.

2.2 The remaining 70% balance is due 8 weeks before the date of hire unless alternate payment options have been agreed in writing upon booking.

3. Standard Hire Period

3.1 Unless specifically arranged at the time of booking, all standard hires are based on a total of 24 hours.

4. Failure to Pay

4.1 If the hirer fails to pay on the date stated on the invoice, the company will try all its efforts to remind the hirer to pay. If the full balance is not paid by the date stated on the invoice, the company holds no responsibility to provide the hire goods and holds no liability in this circumstance.

4.2 If an agreement has been made to accept late payment, but a final payment deadline has passed, or if failure to pay a damage invoice has taken place, the company will pass the debt on to a third-party debt collection agency.

5. Hire Item Condition

5.1 If an item the hirer has booked is damaged or lost prior to your hire taking place you will be informed at the earliest opportunity, and every effort will be made to replace the item like for like. If this is not possible or if this is unsatisfactory, the hirer will be entitled to a refund for that item only. No further compensation will be due.

6. Lost, Theft or Damaged Equipment

6.1 In the event of loss or theft of the hire equipment the Company charge the hirer in full for the replacement of missing equipment and the company will send an invoice to the hirer. In the event of damage to the goods, the company will, at its option, charge the hirer in full for the repairs of the goods at the cost of new stock.

7. Drape cleaning

7.1 Where the company's drapes are returned badly stained or soiled or may require additional work to get the drapes back to a hireable standard (Other than fair wear and tear), there may be an additional cleaning fee charged the hirer. The hirer will be charged a minimum of £50.00.

8. Delivery, Set Up & Collection

8.1 The company will deliver and set up at the time and date agreed with the hirer, if the company can't keep to the time agreed, the company will, at earliest opportunity make the hirer aware.

8.2 On the day of set up it is the hirer's responsibility to ensure the room is clear of furniture and obstacles. The company will not move objects unless an agreement has been made with the hirer prior to the event.

8.5 Hire equipment must be available for collection at the time agreed with the company prior to the event and free from obstructions.

8.6 The company is authorized to contact the venue on the hirer's behalf to arrange delivery, set up and collection of equipment.

9. Cancellation Fees

9. Cancellation will result in the forfeit of the deposit or full amount 4 weeks prior to the event.

10. Electrical Equipment Safety

10.1 Electrical goods are PAT tested and all items are checked before and after hire.

10.2 The company are not responsible for any injury or damage to animals, property, persons, or objects arising from the use of any equipment under hire. I shall not be liable for any direct, indirect, or consequential loss, damage or additional costs that may arise as a result of the use of my hire items.

11. Extreme Circumstances / Force Majeure / Cancellation by the company

11.1 In the event of extreme weather or bad road conditions which result in the company being unable to safely deliver or collect the hire goods, the company reserve the right to alter the arrangements for delivery or collection and shall not be liable for any losses or costs to the hirer that may arise as a result.

11.2 The company reserves the right to cancel in extreme circumstances that make your hire unviable for the company, up to and including the day of your hire. The company are the ruling party on deciding if the hire is unviable and will not be liable for any compensation or additional costs you may incur as a result of the company's cancellation, however a full refund will be issued.

12. Hire Refusal

The company has the right to refuse a booking to the hirer if we feel the items are not suited to the purpose of your hire, or if you, your company, or your event contradicts the company's ethos.

13. Liability

If the full balance is not paid by the date stated on the invoice, the company holds no responsibility to provide the hire goods and holds no liability in this circumstance.